

User Manual for applying new electricity connection through Single Window



rajasthan single sign - G... Rajasthan Single Window... manish

swcs.rajasthan.gov.in

SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN

Access the website of Rajasthan Single window clearance system

HOME SERVICES INFORMATION FAQ CONTACT US ABOUT US Q

Existing User Sign In

New User Sign Up

Click on "Sign in" tab

eForms/ eApplications, ePayments/ eCertificates/ eLicenses

Apply Now

Hon'ble Chief Minister, Smt. Vasundhara Raje

LIVE Statistics

Registrations	3,926
Proposed Employment	15,388
Proposed Investment (Cr.)	₹ 32,977
eApplications	3,168
eCertificates	2,113

Strong Online Interface (For Applicants and Approving Authorities)
Direct line: 91-141-2227839 (9:30 am to 6 pm - 51, Monday to Friday).

Single point of contact for business

Site designed, developed & hosted by Department of Information Technology & Communication, Govt. of Rajasthan.

10:19:30 AM
Thursday, October 12,
Visitor Counter: 197318

10:20 AM
10/12/2017

The User can also access the website for “Single Window Clearance System” through the Discom’s Web Site

The screenshot displays the homepage of the Jodhpur Vidyut Vitran Nigam Limited website. The browser's address bar shows the URL energy.rajasthan.gov.in/jdvvnvl. A yellow box highlights the address bar with the text "Access the Discom Home Page". The website features a dark background with a starry sky and a woman in a yellow sari. The navigation menu on the right includes links to Home, About Us, Chairman Desk, Tariff, JdVVNL Corner, Consumer Corner, Consumer Portal, Single Window Clearance System, Web Self Service (WSS), Important Links, and Contact Us. A yellow box highlights the "Consumer Portal" and "Single Window Clearance System" links with the text "Step 1: Click on 'Consumer Portal' under Menu" and "Step 2: Click on 'Single window clearance system' to Apply to through SWCS Portal". The main content area lists services: REGISTRATION, LOGIN, VIEW & ONLINE BILLS, PAYMENT, Web Self Service; PAY - WITHOUT LOGIN/REGISTRATION, Quick Pay - Without login/Registration; CENTRALISED CALL CENTER, 1800-180-6045 (24 X 7 Toll Free Number); and SAMPARK PORTAL (GOVERNMENT OF RAJASTHAN), CITIZEN CONTACT CENTRE, सिटीजन कॉन्टैक्ट सेंटर (18001806127) पर फ़ोन माध्यम से शिकायतों को दूर करने व उसकी सुचना प्राप्त करने की नि: शुल्क सुविधा. The footer contains the text "WELCOME TO JODHPUR VIDYUT VITRAN NIGAM LIMITED" and the Windows taskbar shows the date 12-10-2017 and time 17:56.

energy.rajasthan.gov.in/jdvvnvl

Access the Discom Home Page

Step 1: Click on “Consumer Portal” under Menu

Step 2: Click on “Single window clearance system” to Apply to through SWCS Portal

Navigation

- Home
- About Us
- Chairman Desk
- Tariff
- JdVVNL Corner
- Consumer Corner
- Consumer Portal
- Single Window Clearance System
- Web Self Service (WSS)
- Important Links
- Contact Us

REGISTRATION, LOGIN, VIEW & ONLINE BILLS, PAYMENT, Web Self Service

PAY - WITHOUT LOGIN/REGISTRATION, Quick Pay - Without login/Registration

CENTRALISED CALL CENTER, 1800-180-6045 (24 X 7 Toll Free Number)

SAMPARK PORTAL (GOVERNMENT OF RAJASTHAN), CITIZEN CONTACT CENTRE, सिटीजन कॉन्टैक्ट सेंटर (18001806127) पर फ़ोन माध्यम से शिकायतों को दूर करने व उसकी सुचना प्राप्त करने की नि: शुल्क सुविधा

WELCOME TO JODHPUR VIDYUT VITRAN NIGAM LIMITED

17:56 12-10-2017

Rajasthan Single Sign On X manish

Secure | https://sso.rajasthan.gov.in/signin

Step 3: Access the Rajasthan Single –Sign on web page

Step 4A: Enter the SSO ID and Password, in case user already

Step 5: Enter Captcha in the space provided

Step 6: Click on "Login"

Step 4B: Click on "Register" in case user don't have SSO ID and password. After registration SSO ID and password will be generated. Post that, User needs to follow step 2A, step 3 and step 4

Captcha

5 1 8 9 6 1

Enter 6-digit captcha code

REGISTER LOGIN CANCEL

HELPDESK (FOR ALL SSO APPLICATIONS)

© DOIT&C, GoR, All Rights Reserved. w.e.f 01 March, 2017, Designation based SSODs should not be used for Login/ Sign-in.

1,35,78,03,6

1:05 PM 10/10/2017

Jaipur Latest News X SBI Life Insurance X Jaipur Vidyut Vitra X Re: For sending th X Portfolio Summary X arvind151 | Money X Rajasthan Single V X

Secure | <https://swcs.rajasthan.gov.in/SSOUSERSIGNUP.aspx>

Apps New Tab Jaipur Vidyut Vitran (388 unread) - secom Inbox (159) - secom dsr Rajasthan Single Win rvpn.co.in Login consumers

SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN

SSO SIGN OUT

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

Are you a Government Organisation?

☐ Yes ☒ No

Step 7: Select appropriate option

A. Business Registration Number (BRN)

BRN*

8005210032000019

Reset

In case user don't have BRN, then click here to generate the same

Step 8: Enter BRN no.

B. Proposed Establishment/ Business Details

Establishment Name*

SHREE MADHO WOOLEN AND FELT MILLS

Nature of Business*

--Select Nature Of Business--

Existing Investor*

☐ Yes ☒ No

Proposed Employment (Total Employees)

10

Proposed Investment (₹)*

ENTER PROPOSED AMOUNT OF INVESTMENT

Step 9: Enter All Mandatory details (having "*" sign) in form B

Registered Address

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Windows Taskbar: 4:46 PM 10/03/2017

Jaipur Latest News X SBI Life Insurance X Jaipur Vidyut Vitra X Re: For sending th X Portfolio Summary X arvind151 | Money X Rajasthan Single V X

Secure | https://swcs.rajasthan.gov.in/SSOUSERSIGNUP.aspx

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SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN

SSO SIGN OUT

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

C. Personal Details

First Name*
LOKESH

Date of Birth* 28/10/1980

Gender ☒ Male ☐ Female ☐ Other

Residential Address

Urban/ Rural ☒ Urban ☐ Rural

Plot/ House Number
ENTER PLOT/ HOUSE NUMBER

Lane/ Street Name*
ENTER LANE/ STREET NAME

Locality*
ENTER LOCALITY

State*
Rajasthan

District*
Jaipur/ जयपुर

City*
Jaipur/ जयपुर

Ward*
--Select Ward--

PIN Code*
302003

Telephone Number With STD Code
ENTER TELEPHONE NUMBER WITH STD CODE

Fax Number With STD Code
ENTER FAX NUMBER WITH STD CODE

Mobile*
E-Mail Address*

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4:50 PM
10/03/2017

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Secure | https://swcs.rajasthan.gov.in/SSOUSERSIGNUP.aspx

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SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN

SSO SIGN OUT

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

--Select Ward--

PIN Code* 302003

Telephone Number With STD Code ENTER TELEPHONE NUMBER WITH STD CODE

Fax Number With STD Code ENTER FAX NUMBER WITH STD CODE

Mobile* 9828480637

E-Mail Address* LVERMA@RAJASTHAN.IN

D. Self – Certification *

I/ We hereby give the following undertaking:-

1. I certify that the particulars furnished in the Application Form under the Rajasthan Enterprises Single Window Enabling and Clearance Act, 2011 for Permission are true, correct and complete to the best of my knowledge and I undertake to adhere to the declaration made there under.
2. I/Firm/ Company hereby undertake to abide by the conditions specified in each of the Permission and to comply with all the provisions of applicable regulations.
3. I /Firm/Company have gone through all the relevant laws and undertake to abide by the same.

☐ I/ We hereby declare that the information given herein are, to the best of my/ our knowledge and belief, true and correct in all particulars and any inconsistency with them shall make us liable for action under rules.

Submit Cancel

Step 11: Check on Self-Declaration box

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Windows Taskbar: Start, Search, Task View, Edge, File Explorer, Store, Music, Word, Excel, PowerPoint, Outlook, Adobe Reader, Chrome

System Tray: ENG 4:51 PM 10/03/2017

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SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN

SSO SIGN OUT

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

Ward No-50/ वार्ड नं. - 50

PIN Code* 302003

Telephone Number With STD Code ENTER TELEPHONE NUMBER WITH STD CODE

Fax Number With STD Code ENTER FAX NUMBER WITH STD CODE

Mobile* 9828480637

E-Mail Address* SHIVFELT_INDUSTRY@YAHOO.COM

D. Self – Certification *

I/ We hereby give the following undertaking:-

1. I certify that the particulars furnished in the Application Form under the Rajasthan Enterprises Single Window Enabling and Clearance Act, 2011 for Permission are true, correct and complete to the best of my knowledge and I undertake to adhere to the declaration made there under.
2. I/Firm/ Company hereby undertake to abide by the conditions specified in each of the Permission and to comply with all the provisions of applicable regulations.
3. I /Firm/Company have gone through all the relevant laws and undertake to abide by the same.

☒ I/ We hereby declare that the information given herein are, to the best of my/ our knowledge and belief, true and correct in all particulars and any inconsistency with them shall make us liable for action under rules.

Submit Cancel

Step 12: Click on "Submit" tab

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Windows Taskbar: ENG 4:52 PM 10/03/2017

Jaipur Latest News x SBI Life Insurance x Jaipur Vidyut Vitra x Re: For sending th x Portfolio Summary x arvind151 | Money x Rajasthan Single V x

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SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN

SSO SIGN OUT

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

Are you a Government Organisation?

☐ Yes ☒ No

A. Business Registration Number (BRN)

BRN*

8005210032000019 Reset

Signup Successful!

Thanks for registering on Rajasthan Single Window Clearance System. Your profile has been updated successfully.

Ok

B. Proposed Establishment/ Business Details

Establishment Name*

SHREE MADHO WOOLEN AND FELT MILLS

Nature of Business*

Manufacturing

Proposed Employment (Total Employees)

10

Establishment Type*

Partnership

Existing Investor*

☐ Yes ☒ No

Proposed Investment (₹)*

10100000

Registered Address

Step 13: Click on "OK" tab

<https://swcs.rajasthan.gov.in/SSOUSERSIGNUP.aspx#> designed, developed & hosted by Department of Information Technology & Communication, Govt. of Rajasthan.

Windows Taskbar: File Explorer, Microsoft Word, Google Chrome, etc.

System Tray: ENG, 4:53 PM, 10/03/2017

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SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN

Welcome LVERMA FEEDBACK GRIEVANCE DASHBOARD SIGN OUT

Department/ Services (Click department name to view its services)

Co-operative
Energy
Factories and Boilers Inspectorate
Food & Civil Supply
Industries
Labour
Local Self Government (LSG)
Medical & Health
Public Health and Engineering Department (PHED)
Public Works Department (PWD)
Rajasthan State Industrial Development and Investment Corporation (RIICO)
Rajasthan State Pollution Control Board (RSPCB)
Revenue
Tourism
Urban Development and Housing (UDH)

Step 14: Expand "Energy" Tab through single click

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Windows Taskbar: File Explorer, Microsoft Edge, Google Chrome, Word, Excel, PowerPoint, PDF Reader, etc.

System Tray: ENG, 4:55 PM, 10/03/2017

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SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN

Welcome LVERMA FEEDBACK GRIEVANCE DASHBOARD SIGN OUT

Department/ Services (Click department name to view its services)

- Co-operative
- Energy
 - Electricity Connection
 - Electrical Inspectorate Department
- Factories and Boilers Inspectorate
- Food & Civil Supply
- Industries
- Labour
- Local Self Government (LSG)
- Medical & Health
- Public Health and Engineering Department (PHED)
- Public Works Department (PWD)
- Rajasthan State Industrial Development and Investment Corporation (RIICO)
- Rajasthan State Pollution Control Board (RSPCB)
- Revenue
- Tourism
- Urban Development and Housing (UDH)

Step 15: Expand "Electricity Connection" Tab through single click

Site designed, developed & hosted by Department of Information Technology & Communication, Govt. of Rajasthan.

Windows taskbar: Windows Start, File Explorer, Microsoft Edge, Google Chrome, Word, Excel, PowerPoint, PDF Reader, and system tray showing ENG, 4:55 PM, 10/03/2017.

Jaipur Latest News X

SBI Life Insurance X

Jaipur Vidyut Vitra X

Re: For sending th X


Portfolio Summary X


arvind151 | Money X

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Secure | https://swcs.rajasthan.gov.in/AllServices.aspx

Apps | New Tab | Jaipur Vidyut Vitran | (388 unread) - secom | Inbox (159) - secom | dsr | Rajasthan Single Win | rvpn.co.in | Login | consumers

**SINGLE WINDOW CLEARANCE SYSTEM**
GOVERNMENT OF RAJASTHAN

Welcome LVERMA | [FEEDBACK](#) | [GRIEVANCE](#) | [DASHBOARD](#) | [SIGN OUT](#) 

Department/ Services (Click department name to view its services)

Co-operative

Energy

Electricity Connection

New Electricity Connection

Electrical Inspectorate Department

Factories and Boilers Inspectorate

Food & Civil Supply

Industries

Labour

Local Self Government (LSG)

Medical & Health

Public Health and Engineering Department (PHED)

Public Works Department (PWD)

Rajasthan State Industrial Development and Investment Corporation (RIICO)

Rajasthan State Pollution Control Board (RSPCB)

Revenue

Tourism

Urban Development and Housing (UDH)

APPLY

Step 16: Click on "Apply" Tab

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Windows Taskbar

4:55 PM
10/03/2017

System redirects to here

Application Form

Add New Request

BACK

Click on the "BACK" tab to go back to the Single window page

All the fields marked with * are required.

SDO Identification

Neighbour KNO*

Validate KNO

Application Details

Request Date

05-Oct-2017

Request Type

--Select Item--

Personal Details of the applicant

Person

Organisation

Single Applicant

Multiple Applicants

Name*

Mr.

First Name*

Middle Name

Last Name

C/O Name*

S/O

Full Name

Applicant Status*

--Select Item--

12:14 PM

10/05/2017

RAPDRP Rajasthan

wss2.rajdismoms.com/SWPortal/Request/RequestRegistration?ValidKNO=1&NeighborKNO=210461003679

Add New Request

Upon successful validation of KNO. This message will be displayed

[BACK](#)

Click on the "BACK" tab to go back to the Single window page

All the fields marked with * are required.

Success! Neighbour KNO is Valid. Fill the Form..

SDO Identification

Neighbour KNO* [Validate KNO](#)

Step 17: User needs to mandatorily enter the neighbor consumer number (KNo.)

Step 18: Click on "Validate KNO" tab

Application Details

Request Date [Calendar](#) Request Type

Personal Details of the applicant

☐ Person ☒ Organisation ☒ Single Applicant ☐ Multiple Applicants

Name* Last Name

Other

Windows Taskbar: 4:18 PM 10/05/2017

RAPDRP Rajasthan

ws22.rajdiscoms.com/SWPortal/Request/RequestRegistration?ValidKNO=1&NeighbourKNO=210461003679

Add New Request

[BACK](#)

All the fields marked with * are required.

Success! Neighbour KNO is Valid. Fill the Form..

SDO Identification

Neighbour KNO* 210461003679 [Validate KNO](#)

Application Details

Request Date 05-Oct-2017 [📅](#) Request Type New Connection -Permanent

Personal Details of the applicant

☐ Person ☒ Organisation

Name* Other SHREE MADHO WOOLEN & FELTS MILLS

Applicant's Communication Address ☐ Same as Above

House No. C-4 Landmark

Street/Mohalla RAGHUNATH COLONEY Constituency

Area Name OPP GALTA GATE Pin Code 302002

District JAIPUR Phone No.

City/Town/Tehsil JAIPUR (M CORP) (PART)

Other Information

Bank Name --Select Item-- Account No.

PAN No. AECPV7057A Aadhar No.

Connection/Supply Details

Applied Load* 400 HP Contract Demand 300

Purpose of Supply* TEXTILE Category* HT - HIGH TENSION SERVICE

Character of Supply* HT Phase* Three

☐ Is Government Connection

☐ Is Open Access ☐ Is Sick Industry

☐ Is Seasonal

Fortnight Normal

[SUBMIT](#) [CANCEL](#)

ws22.rajdiscoms.com/SWPortal/Request/RequestRegistration?ValidKNO=1&NeighbourKNO=210461003679

Single Applicant ☐ Multiple Applicants

Name* Other SHREE MADHO WOOLEN & FELTS MILLS Last Name

C/O Name* C/O LOKESH VERMA Applicant Status* Owner

Applicant's Gender* ☒ Male ☐ Female ☐ NA Applicant Type* General

Mobile No. 982840637 Email ID SHIVFELT_INDUSTRY@YAHOO.COM

DOB [📅](#) Preferred Language ENGLISH

Locality Type* URBAN Sub Locality Type* RICO

Applicant's Connection Address

House No. F-2272 Landmark

Street/Mohalla INDUSTRIAL AREA Constituency* RAMCHANDRAPURA, SITAPURA EXT.

Pin Code 302022 Phone No.

Other Information

Bank Name --Select Item-- Account No.

PAN No. AECPV7057A Aadhar No.

Connection/Supply Details

Applied Load* 400 HP Contract Demand 300

Purpose of Supply* TEXTILE Category* HT - HIGH TENSION SERVICE

Character of Supply* HT Phase* Three

☐ Is Government Connection

☐ Is Open Access ☐ Is Sick Industry

☐ Is Seasonal

Fortnight Normal

[SUBMIT](#) [CANCEL](#)

Step 19: Fill in all the relevant information

Other Information

Bank Name	--Select Item--	Account No.	
PAN No.	AECPV7057A	Aadhar No.	

Connection/Supply Details

Applied Load*	400	HP	Contract Demand	300
Purpose of Supply*	TEXTILE		Category*	HT - HIGH TENSION SERVICE
Character of Supply*	HT		Phase*	Three
<input type="checkbox"/> Is Government Connection				
<input type="checkbox"/> Is Open Access	<input type="checkbox"/> Is Sick Industry	Fortnight		
<input type="checkbox"/> Is Seasonal		Normal		

SUBMIT

CANCEL

Step 20: Click on "Submit" tab



Add New Request

Success! Request has been registered successfully. Your RequestID is: 2000128729.

OK

Message will be displayed on successful submission of the application form



Step 21: Upload the document for

a. Address proof

b. Identity proof

Rajasthan Single Sign On x RAPDRP Rajasthan x

wss2.rajdcoms.com/SWPortal/DMS/DMS_Bind/2000137609

Success! Request has been registered successfully. Your RequestID is: 2000137609.

Welcome to Document Manage System (DMS)

Request Detail

Request No/ Date	K.NO	Request Type	Consumer Name / Address	Category	Status
2000137609 - 26/10/2017	0	NC	NAVAL KISHORE SHARMA S/O OP SHARMA PLOT NO:104 NAND VIHAR SIDHARTH NAGAR	DOMESTIC LT	pending


Mandatory Documents

Document Name	File Upload	Action
ADDRESS PROOF - DRIVING LICENSE	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>
ADDRESS PROOF - RATION CARD	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>
ADDRESS PROOF - VOTER ID CARD	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>
IDENTIFICATION PROOF - DRIVING LICENSE	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>
IDENTIFICATION PROOF - PAN CARD	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>
IDENTIFICATION PROOF - PASSPORT	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>
IDENTIFICATION PROOF - RATION CARD	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>
IDENTIFICATION PROOF - VOTER ID CARD	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>
NEIGHBOUR KNO PROOF - BILL COPY	<input type="button" value="Choose file"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/>

8:11 PM
28-Oct-17

Rajasthan Single Windo

swcs.rajasthan.gov.in/Dashboard.aspx



SINGLE WINDOW CLEARANCE SYSTEM
GOVERNMENT OF RAJASTHAN


Welcome LVERMA

FEEDBACK


GRIEVANCE

DASHBOARD


SIGN OUT



DASHBOARD





I want to submit a new application

 To Do/ Attention Required

AUDIT TRAIL FOR APPID : 2000128729 (0 Days)

Sr No.	Status Change Date	Status	Remarks
1	05/10/2017	Pending	

Close

Sr No.	Department	Service	App Id	Sub.Date	Status		
1	Energy	New Electricity Connection	<u>2000128729</u>	05/10/2017	Pending (05/10/2017)		

Progress of application can be tracked
on Single Window Portal

Communication, Govt. of Rajasthan.

ENG

4:22 PM
10/05/2017

The application is now made accessible to the concerned Sub-Division office. The Process flow of application form at Sub-Division office is as follows:

1. Introductions (CRM plus):-

CRM Plus defines the complete workflow for the New Connection process which is to be introduced in the system, with the intent of “Ease of Business”.

This new system will

- Reduce the Involvement of Roles of Field Executive like JEN, who are associated with Field and do not have PC's or IT Knowledge
- Reduce the Complexity in the Workflow
- Increase the Visibility to Consumer on Status of requests
- Reduce Multiple Interactions of Consumer with DISCOM staff

Type of Request covered, which will appear in a CRM application:

- New Connection (Permanent/Temporary)
- Load Change (Extension/Reduction)
- Meter Shifting in same Premises
- Name Change/Change of Ownership
- Category/Tariff Change

2. Login Process of CRM Plus

Navigation path: - CRM>> Request Management >> NC Request EODB >> GO to CRM Plus

Assigned User:-CC (Consumer Clerk)

Description: - For the login From CRM from CRM plus Authorized User has to login Application to the allotted User ID and then follow the Navigation path.

Request Management

- Request Management
 - Register Request
 - Cancel Application
 - Request Revival
 - Request ReOpening
 - Request Suspension
 - Accept Request
 - Upload Document
 - Accept Web Request
 - Intimate to consumer
 - Reports
 - Update Load Details
 - Group Estimate Mapping For MM
 - Estimate Group Mapping
 - Deviation From Standard Load
 - Deviation From Standard Load
 - Deviation From Standard Load
 - Deviation From Standard Load
 - NC Request EODB
 - Bulk Upload Mobile/Email

Utilities

Search Section

Request No.

View Request

Received → Site Verification → Demand & Payment → SJO → SCO

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP9	10-May-2016	NAVATESTTTTTTTTTTTTTTTTT		New Connection -Permanent	URBAN	SNNSN	
CP8	10-May-2016	NAVAL		New Connection -Permanent	URBAN	ABC	

Page 1 of 1

1

Request Management

- NC Requests
- Web Requests
- MCO Requests
- DCO Requests
- RCO Requests
- PDCO Requests

3. New Connection (With/Without Job)

Description:- This process allows the SDO user to register and provide New Connection for eligible consumer. If any consumer willing to get permanent/Temporary electricity connection then consumer can give an application in a plain paper to CC or register request from Web. This activity has to be initiated by Consumer Clerk (CC).

Process Matrix of New Connection

S.No.	Process step	Sub Module	Nigam User	Navigation Path
1	Application Registration	Request Management	CC	Request Management >> NC Request >>Add New Request
2	J.En. Area Assignment	Request Management	CC	Request Management >> NC Request>>Received>>Action
3	Site Verification	Request Management	CC	Request Management >> NC Request>>Site Verification>>Verify
4	Demand & Payment(Print Demand)	Request Management	CC	Request Management >> NC Request>>Demand & Payment>>Demand Note Print
5	Demand & Payment(Demand Deposition)	Collection	HC	Collection>> Receive>> Collection Counter >> Non Energy Charges
6	SCO	Request Management	CC	Request Management >> NC Request>>SCO>>Approve

Step 1:- Application Registration

Navigation path: - Request Management >> NC Request >>Add New Request.

Assigned User:-CC

Description: - register New Connection request on Application Registration page.

1.1:- Authorized user to navigate to CRM Plus for New Connection (Permanent/temporary).

The screenshot displays the Jodhpur Vidyut Vitran Nigam Ltd CRM Plus interface. The header includes the company logo, name, and a welcome message for user 'cc_onm_blt'. The left sidebar shows the 'Request Management' menu with options like 'NC Requests', 'Web Requests', 'MCO Requests', 'DCO Requests', 'RCO Requests', 'PDCO Requests', and 'Track Request'. The main content area is titled 'View Request' and shows a progress bar with steps: Received, Site Verification, Demand & Payment, SJO, and SCO. Below the progress bar is a table of requests.

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP9	10-May-2016	NAVATTESTTTTTTTTTTTTTTTTTT		New Connection -Permanent	URBAN	SNNSN	
CP8	10-May-2016	NAVAL		New Connection -Permanent	URBAN	ABC	

Page 1 of 1

1.2:- Then Application Entry activity page opened and then user has to fill the application detail like consumer Personal details and Connection details on Application registration page and fill the Neighbor K.No of Consumer for Sub-Division Identification and then write the appropriate remark.

The screenshot displays the Jodhpur Vidyut Vitran Nigam Ltd application registration system. The top navigation bar includes the company logo, name, and user information: "Welcome cc_onm_blt | FY 17-18 | Home | Logout".

View Request Page:

- Left sidebar: Request ID (selected), KNO, Search..., Request Management (expanded), NC Requests, Web Requests, MCO Requests, DCO Requests, RCO Requests, PDCO Requests, Track Request.
- Top navigation: + Add New Request (highlighted in red), Back to Request List.
- Process flow: Received (2) → Site Verification (1) → Demand & Payment (1) → SJO (1) → SCO (1).
- Table of requests:

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP9	10-May-2016	NAVATTESTTTTTTTTTTTTTTTTTT		New Connection -Permanent	URBAN	SNNSN	
CP8	10-May-2016	NAVAL		New Connection -Permanent	URBAN	ABC	

- Page 1 of 1, 1

Add New Request Page:

- Left sidebar: Request ID, KNO, Search..., Request Management, Revenue Management, Endorsement.
- Top navigation: Add New Request (highlighted in red), Back to Request List.
- Form sections (all highlighted in red):
 - Application Details:** Request Date (11-Oct-2017), Office Code (3301110-AEN(O&M, Balotra), Request Type (Select Item--).
 - Personal Details of the applicant:**
 - Person (selected) / Organisation.
 - Name* (Mr., First Name*), C/O Name* (S/O, Full Name).
 - Applicant's Gender* (Male selected, Female, NA).
 - Mobile No., DOB.
 - Locality Type* (URBAN).
 - Single Applicant / Multiple Applicants.
 - Middle Name, Last Name.
 - Applicant Status* (Select Item--), Applicant Type* (Select Item--).
 - Email ID, Preferred Language (ENGLISH), Sub Locality Type* (NORMAL).
 - Applicant's Connection Address:**
 - House No., Street/Mohalla*, Area Name*, District* (Select Item--), City/Town/Tehsil* (Select Item--).
 - Landmark, Constituency*, Pin Code, Phone No.
- Bottom: Applicant's Communication Address, Same as Above.

City/Town/Tehsil*

Applicant's Communication Address

House No. Landmark

Street/Mohalla Constituency

Area Name Pin Code

District Phone No.

City/Town/Tehsil

SDO Identification

Neighbour KNO* Proposed Office Code*

Other Information

Bank Name Account No.

PAN No. Aadhar No.

Connection/Supply Details

Applied Load* KW

Purpose of Supply* Contract Demand

Character of Supply* Category*

Phase*

☐ Is Government Connection

☐ Is Seasonal

1.3:- After filling the Application registration details, the User has to click on Submit button. The system will display a success message "Success! Request has been registered successfully. Your Request ID is _____"

View Request [+ Add New Request](#) [Back to Request List](#)

Received → Site Verification → Demand & Payment → SJO → SCO

Success! Request has been registered successfully. Your RequestID is: CP2000000064.

[Request Management](#) [Revenue Management](#) [Endorsement](#)

1.4:- Here User can upload necessary Document those required in New connection application (This is an Optional Activity).

Note:-

1. Request ID is generated on completion of Application registration.
2. Consumer can fill the data on the Website via Web Self Services.
3. SDO Staff (Consumer Clerk) can enter the Application details.
4. New Connection request can be taken through Customer Care Centre Executive (on Call)
: If this is to be enabled no documents should be made mandatory till the time of request id generation
5. Identification of SDO will be done by providing the Neighbour KNO or Office Code via all above systems
6. In case incorrect SDO has been assigned, the request may be cancelled or modified by CC
7. Document Upload (Optional activity for request ID generation)
8. Document Upload (Optional activity for request ID generation) can be done by the following medium:
 - a. By the consumer vide Web Self Services
 - b. At the SDO staff by the Consumer Clerk (Scanner)
 - c. In case document has not been uploaded – It can be collected at the time of Site Verification by Agents or SDO
 - d. Validations of the documents will be done after download (Offline mode)
 - e. The documents size has to be checked while download (<5 MB) (Configurable)
 - f. The document type to be checked (while upload) (only pdf and Jpeg are valid formats)

Step 2:- J.En. Area Assignment

Navigation path: - Request Management >> NC Request>>Received>>Action.

Assigned User:-CC

Description: - CC will assign the JEN Office (Selection of JEN Area) after enlisting of pending Request ID's and then **SMS/Email notifications will be sent to the respective JEN** for Site verification details

1.1:- After filling the Application Registration details then CC will assign the JEN office so User follow the navigation path and then click on action beside of request ID then related page will opened.

EL-PSoft®-CCD-Consumer An...jai-terminal-02.rajdiscoms.comEL-PSoft®RAPDRP Rajasthan

http://jai-crm-app.rajdiscoms.com/CRMPLUS/Request/Index

Search...

Jodhpur Vidyut Vitran Nigam Ltd

Welcome cc_omn_bit | FY 17-18HomeLogout

Request IDKNO

Search...

Request Management

NC Requests

Web Requests

MCO Requests

DCO Requests

RCO Requests

PDCO Requests

Track Request

Revenue Management

Endorsement

View Request

Received

Site Verification

Demand & Payment

SJO

SCO

+ Add New Request

Back to Request List

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP2000000065	19-Jun-2016	DIKAR	PANDY	New Connection -Permanent	URBAN	CHOMU	
CP9	10-May-2016	NAVATTESTTTTTTTTTTTTTTTTTT		New Connection -Permanent	URBAN	SNNSN	
CP8	10-May-2016	NAVAL		New Connection -Permanent	URBAN	ABC	

Page 1 of 1

1

1.2:- for Jen area assignment user follow the navigation path and then click on action button beside of request ID then related page will opened.

1.3:- Then User selects Jen office code and fills the site verification forecast detail and then click on submit button.

Assign Request # CP2000000065

Received > Site Verification > Demand & Payment > SJO > SCO

All the fields marked with * are required.

Application Details

Request Date	19-Jun-2016	Compliance Date	24-Jul-2016
Office Code	2105110 - AEN(A-1, Chomu)	Request Type	New Connection -Permanent

JEN Area Assignment

Assignment Date	19-Jun-2016	Assigned To*	--Select JEN--
Remarks*			

JEN Area Assignment

Assignment Date	19-Jun-2016	Assigned To*	JE-Chomu-Mr.Mahipal Choudhary
Remarks*	ok		

Site Verification Forecast

Forecasted Date*	24-Jun-2016	Forecast By*	JE-Chomu-Mr.Mahipal Choudhary
Remarks*	ok		

Submit

1.4:- After filling the “Jen Area assignment” details with appropriate remarks then User click on Submit button then system displays a success message “Success! Request has been successfully assigned”

The screenshot shows the 'Assign Request' form for request # CP2000000063. A green success message at the top states: "Success! Request has been successfully assigned." Below this, the 'Application Details' section is highlighted with a red box. It contains the following information:

Request Date		Compliance Date	
18-Jun-2016	23-Jul-2016		
Office Code		Request Type	
2105110 - AEN(A-1, Chomu)		New Connection -Permanent	
Assigned To		Assigned Date	Remarks
Mr Mahipal Choudhary		18-Jun-2016	ok
Forecasted By		Forecast Date	Forecasted Date
Mr Mahipal Choudhary		18-Jun-2016	23-Jun-2016
			ok

Step 3:- Site Verification

Navigation path: - Request Management >> NC Request>>Site Verification>>Verify.

Assigned User:-CC

Description: - All the details of “Site verification” provided by the JEN will be entered in the system by the CC and CC will upload site verification document and fill the demand detail and SCO forecast detail those received by the request related JEN office.

1.1:- For performed this activity User follow the navigation path and then click on Verify action button beside of request ID and then related page will opened.

The screenshot shows the 'View Request' page with the 'Site Verification' tab selected. The table below lists several requests, with the first row highlighted by a red box.

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP3000040970	10-Oct-2017	RAHINGARAM		New Connection -Permanent	URBAN	WARD NO.-01	[User Icon] [Print Icon] [Verify Icon]
CP3000040969	10-Oct-2017	DEVARAM		New Connection -Permanent	URBAN	WARD NO.-02	[User Icon] [Print Icon] [Verify Icon]
CP3000040968	10-Oct-2017	SUFIYA	BANO	New Connection -Permanent	URBAN	WARD NO.-33	[User Icon] [Print Icon] [Verify Icon]
CP3000040967	10-Oct-2017	LADHUSINGH		New Connection -Permanent	URBAN	WARD NO.-32	[User Icon] [Print Icon] [Verify Icon]
CP3000040966	10-Oct-2017	THANARAM		New Connection -Permanent	URBAN	WARD NO.-32	[User Icon] [Print Icon] [Verify Icon]
CP3000040965	10-Oct-2017	NEMICHAND		New Connection -Permanent	URBAN	WARD NO.-07	[User Icon] [Print Icon] [Verify Icon]
CP3000040964	10-Oct-2017	SANWALRAM		New Connection -Permanent	URBAN	WARD NO.-31	[User Icon] [Print Icon] [Verify Icon]

1.2:- User will upload site verification document received through JEN office this is an optional activity.

Site Verification # CP3000049968

Received ☒ Site Verification ☒ Demand & Payment ☒ SJO ☒ SCO ☒

All the fields marked with * are required.

Application Details

Request Date	10-Oct-2017	Compliance Date	09-Dec-2017
Office Code	3301110 - AEN(O&M, Balotra)	Request Type	New Connection -Permanent

Document details

ID	Document Name	Proof Type	Document Type	Document Upload Date	View	Delete
	<input type="text"/>	<input type="button" value="Browse"/>	--Proof Type--	--Document Type--		<input type="button" value="Upload"/>

1.3:- Then User will fill the site verification details those provided by the Jen and also select Job required option and fill the Demand detail and SCO forecast details and fill the appropriate remarks and click on submit button

Site Verification Details

Classification Done by* --Select Name-- Urban /Rural* URBAN

Date of Classification* 11-Oct-2017 Abadi /Non-Abadi* ABADI

Commercially Feasible ☒ YES ☐ NO --Select Item--

Technical Feasible ☒ YES ☐ NO --Select Item--

Feasibility Check By* --Select Name-- Feasibility Check Date* 11-Oct-2017

Service Line Length* 0 Supply Voltage* --Select Item--

Job Required ☐ YES ☒ NO

Remarks*

Application Status ☒ ACCEPTED ☐ REJECTED

Demand Details

Advance receipts against energy charges 1000 Consumer/Meter/Other Security receipts 500

CC&SL and all other capital receipts All miscellaneous receipts/income

Total Demand* 1500 Due Date of Payment* 18-June-2016

Date of Upload* 01-June-2016 Uploaded by* JE-Chomu-Mr.Mahipal Choudhary

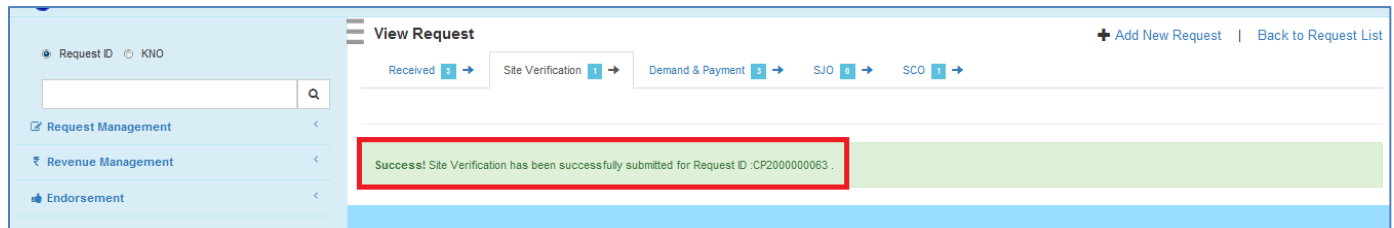
Forecast Details (SCO)

Forecasted By* JE-Chomu-Mr.Mahipal Choudhary Forecasted Date* 23-Jun-2016

Remarks* ok

☒ I hereby declare that information provided by the applicant is correct.

1.4:- After filling the details then User has to click on Submit button then system displays a success message “Site verification has been successfully submitted for Request ID”



Note:-

1. User Check Commercial feasibility offline (existing defaulter, legal, theft cases).
2. There will be either a check box or a drop down for selection of feasible (Yes/No/On Hold)
3. The authority that has approved/rejected the request will be captured as remarks in the system
4. All the details provided above by the JEN will be entered in the system by the CC
5. In Case the JEN has not done the Site Verifications till a specified date, a reminder SMS/E-mail is sent to the Field Officer (JEN)
6. The SMS for all the requests on the date on which the verification is due is queued and sent to respective officer for action in the morning at 8:00 am
7. Notifications to be sent to consumer in case of reschedule
8. The Demand note will be created offline by the SDO Staff/Agent
9. The Demand note will be based on the Load and Classification of consumer done by JEN/Agent during Site visit.
10. The CC can upload the demand
11. Approved demand is uploaded into the system in scanned format (in pdf and jpeg)
12. Demand note will have Pay by Date (defined at the time of upload by the CC)

Step 4:- Demand & Payment (Print Demand)

Navigation path: - Request Management >> NC Request>>Demand & Payment>>Demand Note Print.

Assigned User:-CC

Description: - CC will generate print order of Demand and provide to the consumer.

1.1:- For performed this activity User follow the navigation path and then click on Print button beside of request ID and then demand note will generate.

http://jai-crm-app.rajdiscoms.com/CRMPLUS/Request/index/status=DEMANDPAYMENT

EL-PSoft®-CCD-Consumer An... jai-terminal-02.rajdiscoms.com EL-PSoft® RAPDRP Rajasthan

EL-PSoft®-CCD-Consum...

Jodhpur Vidyut Vitran Nigam Ltd

Welcome cc_onm_blt | FY 17-18 Home Logout

Request ID KNO

Search...

Request Management

NC Requests

Web Requests

MCO Requests

DCO Requests

RCO Requests

PDCO Requests





















Track Request

Revenue Management

Endorsement


View Request

Received 14 Site Verification 54 Demand & Payment 44 SJO 11 SCO 40

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP3000049505	08-Oct-2017	KHETARAM		New Connection -Permanent	URBAN	WARD NO.-22	 
CP3000049088	04-Oct-2017	CHAND	MOHAMMAD	New Connection -Permanent	URBAN	WARD NO.-35	 
CP3000048877	03-Oct-2017	PAWAN	GARG	New Connection -Permanent	URBAN	KHER ROAD	 
CP3000048876	03-Oct-2017	TARARAM		New Connection -Permanent	URBAN	WARD NO.-31	 
CP3000048716	01-Oct-2017	MADANLAL		New Connection -Permanent	URBAN	WARD NO.-35	 
CP3000048067	25-Sep-2017	BHERARAM		New Connection -Permanent	URBAN	WARD NO.-29	 
CP3000047880	24-Sep-2017	ROHIT	KUMAR	New Connection -Permanent	URBAN	WARD NO.-12	 
CP3000047879	24-Sep-2017	SALEEM	KHAN	New Connection -Permanent	URBAN	WARD NO.-13	 
CP3000047878	24-Sep-2017	OMARAM		New Connection -Permanent	URBAN	WARD NO.-34	 
CP3000047874	24-Sep-2017	PREM	KANWAR	New Connection -Permanent	URBAN	WARD NO.-34	 

Page 1 of 5

1 2 3 4 5 >



Jodhpur Vidyut Vitran Nigam Ltd
Office Of Assistant Engineer AEN(O&M, Balotra)-3301110
Demand Letter

KHETARAM
MAHADEV COLONY,
WARD NO.-22,
Balotra (M),
344022

Date: 11-Oct-2017

Demand No: DN/NC/248335

Category: NON DOMESTIC LT

Contract Demand: 0KVA

Sanctioned Load 5.00 KW

Subject:

Your Application No. CP3000049505 Date 10-Oct-2017 for NON DOMESTIC LT of 230.00 Volts at supply voltage has been conditionally sanctioned by under signed.In this regard you are requested to fulfil following requirements.so that further proceedings could be done.

Charge Details

Charge Description	Amount Required (Rs.)	Available Amount (Rs.)	Net Payable (Rs.)
Consumer/Meter/Other Security	1000.00		1000.00
CC&SL and all other capital	4000.00		4000.00
All miscellaneous receipts/income	900.00		900.00
			Total=5900.00

Total Amount (In Words) : Five Thousand Nine Hundred rupees only

- The above demand can be deposited either in cash or through Demand Draft/Banker's Cheque/Pay orders drawn in favour of A.
- In case, the above requested amount is not deposited by 08-Nov-2017 then your Application form is liable to be cancelled(Time for
- Your Demand Note is associated with PRIORITY NUMBER _____ so for their proceedings will be done only if
- In case you are a Tenant,there will be an agreement on the bond of Rs.(110+10) and you would have to deposit double security amount
- You would have to deposit CAPACITOR and CAPACITOR INSTALLATION charges (according to different load of meter).
- A Capacitor of ISI mark will be made available by applicant according to his sanction load.
- A 16 Sq mm. armed cable will be made underground by applicant according to his sanctioned load.
- Connection will be issued only if the material is available. Service Line from pole to meter will be given by you.
- Your load will be extended only after installation of a new Transformer.

1.2:- Then generate print out and then provide to the consumer.

Note:-

1. SMS will be sent to the consumer on upload of demand into the system
2. SMS/E-mail reminder to the consumer will be sent (on the last day) in case he/she has not made the payments within a stipulated time

Demand Payment by the Consumer – Web Self Service

The screenshot shows the homepage of Jodhpur Vidyut Vitran Nigam Ltd. The website has a dark blue header with the company name and logo. Below the header, there is a large banner with a woman in a yellow sari. The banner contains four main service categories: Registration, Login, View & Online Bills Payment; Pay - Without Login/Registration; Centralised Call Center; and Sampark Portal (Gor) Citizen Contact Center. A yellow callout box points to the 'Access Online Services' button in the top right corner of the banner.

Step 1: Access the Jodhpur Discom home page

Step 2: Click on "Access Online Services"

REGISTRATION, LOGIN, VIEW & ONLINE BILLS PAYMENT
Web Self Service

PAY - WITHOUT LOGIN/REGISTRATION
Quick Pay - Without login/Registration

CENTRALISED CALL CENTER
1800-180-6045 (24 X 7 Toll Free Number)

SAMPARK PORTAL (GOR) CITIZEN CONTACT CENTER
सिटीजन कॉल सेंटर (18001806127) पर फ़ोन के माध्यम से शिकायतों को दर्ज कराने व उसकी सूचना प्राप्त करने की नि: शुल्क सुविधा

Upon click at Step 2, the system redirects user to the home page of Web Self Service Portal

RAPDRP (Web Self Service)



User Login

Welcome to WSS
manage your
through this w
service reques
provided on the

Existing User may fill in details here
"User Name" and "Password". Then click on
"Log In" tab

Login

User Name

Password

Advantage of WSS Services

- ✓ Pay your energy bills
- ✓ Check your last bill
- ✓ Calculate your energy consumption
- ✓ Track the status of complaints

In case of new user click here

[New User](#) | [Can't access my account?](#)

New User Registration /Activation- Do's and Don'ts
Activation link received by you is valid for 24 hours.
User can select "Can't Access My Account" link and select the option "Resend Activation Key" in case Activation link has expired.

Welcome to RAPDRP(Web Self Service)

New User Registration Form:

CDAC and other 2 documents | FW: JVVNL - User Manual - V | Inbox (4) - epaymentsjvvnl | Indian - Computer Emergen | RAPDRP - Web Self Service

wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/frnUserRegistration.aspx?dc=SkRWVvK5M

henceforth

Most Visited | Getting Started | RAPDRP - Web Self Se... | @gov.in

Jodhpur Vidyut Vitran Nigam Ltd.

User Registration

Account Information

User Name * [?] [Check Availability](#)

Password * [?]

Confirm Password *

E-Mail *

Security Question * --Select--

Enter An Answer *

Mobile No * +91 Ex. :+91 9780000000

How do you wish to receive Activation Key ? * ☒ By Sms ☐ On your registered Email

First Name *

Middle Name

Last Name *

House/Flat No.

Street Name

State * --Select--

City/Town *

Pin Code *

Date Of Birth * Ex. :01-Jan-1990

Phone No. +91 Ex. :+91 294 0000000

Alternate E-Mail

☐ I agree to the [Terms & Conditions](#) and [Privacy Policy](#)

DA98T

[Generate New Image](#)

Audio Type the code from the image

Fill the relevant details in the New user Registration form

Click on "Submit" Tab to generate username and password

16:57 12-10-2017




Xx`


Rajasthan Single Sign OnRAPDRP - User Loginmanish

← → ↻ ⓘ Not secure | wss2.rajdiscoms.com/jvvn1_web/ ☆ 🔒 📄 📄 📄 ⋮

Home | Important Links | Circular & Orders | Schemes | Act/Notifications | Tenders | Contact Us | Feedback | Download New Connection Form | Power Failure ▶

RAPDRP (Web Self Service)





User Login

After generation of "User Name" and "Password", fill the same in log-in page and click on "Log-In" tab.

Welcome to manage through service provider

Advantage of wss Services

✓ Pay your energy bills	✓ Add multiple account(Limit 25 Kno)
✓ Check your last six month bills	✓ View payment history
✓ Calculate your monthly usage	✓ Raise requests & complaints
✓ Track the status of the requests & complaints	✓ Apply for New Connection

Login

User NameNIRANKAR

Password*****

Log In

[New User](#) | [Can't access my account?](#)

• New User Registration /Activation- Do's and Don'ts

1. Activation link received by you is valid for 24 hours.
2. User can select "Can't Access My Account" link and select the option "Resend Activation Key" in case Activation link has expired.

Welcome to RAPDRP(Web Self Service)

After generation of "User Name" and "Password", fill the same in log-in page and click on "Log-In" tab.

Click on "Demand detail" tab.

Fill in the Request no as received through SMS and Click on "search" tab.

Select online payment and click on "Make Payment" tab

CDAC and other 2 documents | FW: JVVNL- User Manual - V | Inbox (4) - epaymentsjdvn | Indian - Computer Emergen | RAPDRP - Web Self Service

wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/frmdemandDetail.aspx

henceforth

APDRP - Web Self Se... @gov.in

Welcome, pradeep.pce | 12-Oct-2017 | Logout

Jodhpur Vidyut Vitran Nigam Ltd.

Manage Accounts

Account(s)

Add Account

Delete Account

Online Request

New Connection

Request(s) Status

Online Payment

Demand Detail

Pay Multiple Bill

Manage Profile

User Profile

Request

Group Bill Report

Other

Power Failure Information

Utility

Other Request Status

Consumption Calculator

Help

FAQs

Demand Detail

Enter request no.

Request No. *

3000048362

Search

Demand Detail

Applicant Name

REKHA PAREEK

Request No.	Demand Date	Total Amount
3000048362	08-Nov-2017	4300.00
DN/NC/248059		UNPAID

Select

Charge Detail

Charge Name	Charge Amount
Consumer/Meter/Other Security receipts	750.00
All miscellaneous receipts/income	3550.00

Online Payment

BillDesk

Make Payment

Last Login : 12-Oct-2017 17:10:09

Privacy Policy

17:01 12-10-2017



Dnyut Vitran Nigam Ltd.



1.Total amount payable will be displayed.

2. Transaction charges will be displayed.

click on "Click here>>" tab.

Start the payment process by clicking the button below

Total Payble Amount : Rs 4300

Charges per transaction for making online payments are:

Credit Cards: No charges up to the bill amount Rs. 908/- and 0.98% of transaction amount for bills more than Rs. 908/-

Debit Cards (up to Rs 2000/-): No charges upto the bill amount Rs. 1185/- and .75% of transaction amount for bills more than Rs. 1185/-

Debit Cards(above Rs 2000/-) : 1% of transaction amount (for bills more than Rs. 2000/-)

Net Banking: No charges from consumers

Click Here >>

Please do not press back or refresh button. Do not close this window

If Payment Receipt Is Not Generated / Error Page Displayed

If the Bill amount is debited from your Bank Account but error page displayed, online receipt will be available in three working days after receiving the confirmation from your Bank.

The payment receipt will be available under your KNo. at link: Online Payment Reciept.

You can report such occurrence to discom mailid.

If Re-trying

Please first check whether your bank account is already debited with the amount of earlier transaction.

If debited please do not pay again. Receipt will be available as stated above.



- Credit Card >
- Debit Card
- Debit Card + ATM PIN
- Internet Banking
- Wallet/ Cash Cards

Applicant may pay online Demand charges by choosing any of the available online payment methods

Pay by Credit Card Pay by AmEx ezeClick



Card Number

Enter card number

Expiration Date

Month

Year

CVV/ CVC

Card Holder Name

Enter card holder name

Make Payment

Cancel

Merchant Name

Rajasthan - Vidyut Vitran
Nigam Limited[Ajmer]

Payment Amount: ₹ 15100.00

BillDesk
All your payments. Single location

Status Tracking by Consumer

CDAC and other 2 documents X Inbox (503) - seijodhpur@g X Inbox (4) - epaymentsjdvn X Indian - Computer Emergen RAPDRP - Web Self Service X +

wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/fmOnlineServicesStatus.aspx henceforth

Most Visited Getting Started RAPDRP - Web Self Se... @gov.in

Welcome, pradeep.pce | 12-Oct-2017 | Logout

Click on "Request Status"

Request(s) Status

Choose type

Choose type ALL

Service Status

Request No.	Request Type	Consumer Name	Date	Status
32022062216	NEW CONNECTION	UMESH MATHUR	14-Jul-2016	Pending at Application Entry step from last 455 days
320223028902	NEW CONNECTION	EP KUMAWAT	10-Apr-2015	Pending at Application Entry step from last 916 days
320223028901	NEW CONNECTION	PRADEEP KUMAWAT	10-Apr-2015	Pending at Application Entry step from last 916 days

Active service status will be displayed here

Last Login : 12-Oct-2017 17:10:13 Privacy Policy

Windows taskbar: 17:11 12-10-2017

Step 5:- Demand & Payment (Demand Deposition)

Navigation path: - Collection>> Receive>> Collection Counter >> Non Energy Charges

Assigned User:-HC

Description: - HC will collect the amount against Generated Demand from the consumer.

1.1:- For performed this activity HC will login from allotted User ID and follow the navigation path and then related page will open.

1.2:- Then User Search consumer request through request ID and click on search button then Consumer demand detail will be shown and then user select transaction mode and then click on submit button.

The screenshot displays the Nigam Collection System interface. The left sidebar shows the navigation menu with the path: Collection > Receive > Collection Counter > Non Energy Collection. The main area shows the 'Collection Status' tab with a table of counter details and a 'Payments pending for posting in Billing' table. Below this, the 'Collection >> Non Energy Collection' page is shown with a search section where the request number '3000048364' is entered. The search results show the applicant's information, demand information, and cash receive details.

Counter Detail

Counter No.	Counter Owner	Counter Type	Current Status	Last Opening Date	Last Closing Date	Today's Collection (Rs.)
3	hc_b3_jod	Nigam Offline	OPEN	11-Oct-2017	N/A	19200.00
51	emtra_b3_jod	WS Counter	OPEN	10-Oct-2017	N/A	1315267.00
1	cash1_b3_jod	Nigam Online	OPEN	03-Dec-2013	N/A	0.00
4	wss_b3_jod	WSS Counter	OPEN	06-Oct-2017	N/A	0.00

Payments pending for posting in Billing

PCCB No.	Counter No.	Counter Closing Date	Counter Name	Total Transactions	Cash Amount (Rs.)	Other than Cash (Rs.)	Total Amount (Rs.)	
3202230 / 51 / 237017	51	23-Jun-2017	Emtra Counter	1030	0.00	5538635.00	5538635.00	Post To Billing

Collection >> Non Energy Collection

Note: Field(s) marked with * are mandatory.

Search Section

* Request No. : 3000048364 Search Reset

Applicant's Information

Request No.	3000048364	Request Date	27-Sep-2017
Applicant's Name	MANOHAR SINGH	K. No.	Not Generated
Load Applied (KW/HP)	1.00	Category	DOMESTIC LT
Office Code	3202230-AEN(B-3)	JEn Area Code	3202232-JEn2-BKT
Priority No.	N/A	Tariff Code	Not Generated
CIN	N/A	Contract Demand	KVA
Request For	New Connection -Permanent	Pending for	Demand Deposition
Village Locality Type	URBAN		

Demand Information

Demand No.	DN/NC/248065	Amount	₹ 4100
Due Date	08-Nov-2017		

Cash Receive Details

Received Date	11-Oct-2017	Request For	New Connection -Permanent
---------------	-------------	-------------	---------------------------

Welcome, MINAXI SONI | FinYr: 17-18 | 11-Oct-2017 12:21 PM | [Help](#) | [Module Home](#)

Collection

- Receive
 - Amount Received From The
 - Cash Receive Misc
 - Accept Counter
 - Cash Received and Payment
 - Duplicate Receipt
 - Collection Counter
 - Open Counter
 - Nigam Collection
 - Bill Cancellation
 - Energy Bill Collection
 - Non Energy Collection
 - Outer Collection
 - Close Counter
 - Accept Outer Payment
 - FVC / Bill Generation
 - FVC / Bill Cancellation
- Payment
- Reports
- Generate Voucher For Bad Debt
- Allow Debar Consumers
- PCB
- Accept Anywhere Voucher
- Generate Voucher For Security F

Transaction Mode

Transaction Mode *

Number

Issuing Branch

☐ MICR

Issuing Bank

Issue Date

IFSC Code

Issuing Address

[Multiple Mode Payment](#)

Cash A/C Head Details

Account Head Notation	Amount (Rs.)
48.200-SECUR.DEPO.CONSU.INCASH INT.BR	550.00
61.919-MISC. CHARGES	3550.00

User Remarks

Number of Character Left [View Remarks](#)

Remark

1.3:- After click on Submit button then system displays a success message “Cash Receive Successfully with Receipt No”

Welcome, MINAXI SONI | FinYr: 17-18 | 11-Oct-2017 12:21 PM | [Help](#) | [Module Home](#)

Collection

- Receive
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Transaction Mode

Transaction Mode *

Number

Issuing Branch

☐ MICR

Issuing Bank

Issue Date

Cash A/C Head Details

Account Head Notation	Amount (Rs.)
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61.919-MISC. CHARGES	3550.00

User Remarks

Number of Character Left [View Remarks](#)

Remark

Note:-

1. The demand can be deposited by the consumer online via
 - a. Web Self Services
 - b. Any E-Mitra Counter
 - c. Any SDO Collection counter

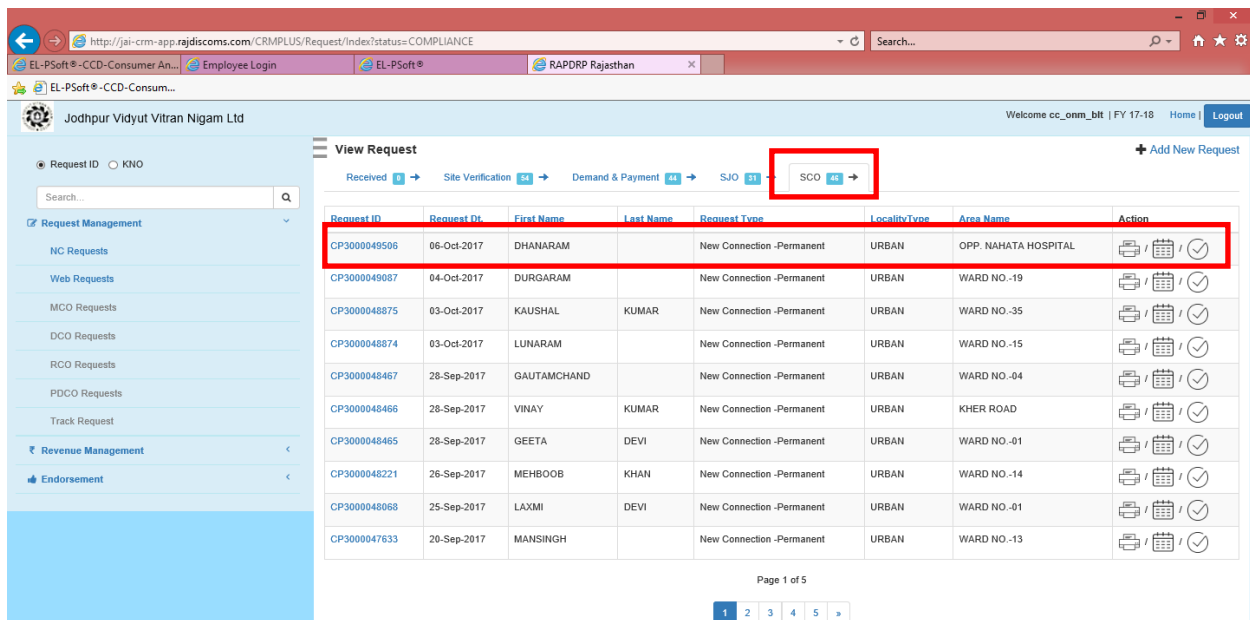
Step 5:- SCO

Navigation path: - Request Management >> NC Request>>SCO>>Approve

Assigned User:-CC































Description: - CC will complete SCO Compliance detail.

1.1:- For performed this activity CC will login from allotted User ID and follow the navigation path and then related page will open.



View Request

Received → Site Verification → Demand & Payment → SJO → **SCO** →

Request ID	Request Dt.	First Name	Last Name	Request Type	Locality/Type	Area Name	Action
CP3000049506	06-Oct-2017	DHANARAM		New Connection -Permanent	URBAN	OPP. NAHATA HOSPITAL	  
CP3000049087	04-Oct-2017	DURGARAM		New Connection -Permanent	URBAN	WARD NO.-19	  
CP3000048875	03-Oct-2017	KAUSHAL	KUMAR	New Connection -Permanent	URBAN	WARD NO.-35	  
CP3000048874	03-Oct-2017	LUNARAM		New Connection -Permanent	URBAN	WARD NO.-15	  
CP3000048467	28-Sep-2017	GAUTAMCHAND		New Connection -Permanent	URBAN	WARD NO.-04	  
CP3000048466	28-Sep-2017	VINAY	KUMAR	New Connection -Permanent	URBAN	KHER ROAD	  
CP3000048465	28-Sep-2017	GEETA	DEVI	New Connection -Permanent	URBAN	WARD NO.-01	  
CP3000048221	26-Sep-2017	MEHBOOB	KHAN	New Connection -Permanent	URBAN	WARD NO.-14	  
CP3000048068	25-Sep-2017	LAXMI	DEVI	New Connection -Permanent	URBAN	WARD NO.-01	  
CP3000047633	20-Sep-2017	MANSINGH		New Connection -Permanent	URBAN	WARD NO.-13	  

Page 1 of 5

1 2 3 4 5 >

1.2:- Then User has to fill the SCO detail.

The screenshot displays the 'SCO Compliance Request # CP3000049506' form. The process flow at the top includes: Received, Site Verification, Demand & Payment, SJO, and SCO (highlighted with a red box). The left sidebar contains navigation links for Request Management, Revenue Management, and Endorsement. The main form area is divided into two sections: 'Application Details' and 'SCO Details' (both highlighted with red boxes). The 'Application Details' section contains the following information:

Request Date	Office Code	Compliance Date	Request Type
06-Oct-2017	3301110 - AEN(O&M, Balotra)	05-Dec-2017	New Connection -Permanent

The 'SCO Details' section contains the following fields:

SCO Issue Date*	SCO Completion Date*	SCO Completed By*	SCO No.	Remarks* (Max 300)
10-Oct-2017		--Select Item--	42260	

1.3:- Then fill Master Format data and meter detail and Location detail then after click on Submit Button.

Master Format			
Sanctioned Load (KW/HP)	1.00	Connected Load (KW/HP)*	
Supply Voltage	230	Premises Type*	SHOP
Metering Voltage*	--Select Item--	Block Supply Type*	Round The Clock
Capacitor Rent Cod	--Select Item--	Special Consumer Type*	--Select Item--
Capacitor Rent		Character of Supply	LT
Timer Installed	NO	Installation Date*	
Bill Copies*	1	Service No.*	
Tariff Code*	--Select Item--	ED Code*	Not Applicable
Contract Demand	0	Transformer OwnerShip	--Select Item--
LT-CT OwnerShip	--Select Item--	CT-PT OwnerShip	--Select Item--
<input type="checkbox"/> UC Rebate Applicable <input type="checkbox"/> WCC Rebate Applicable			

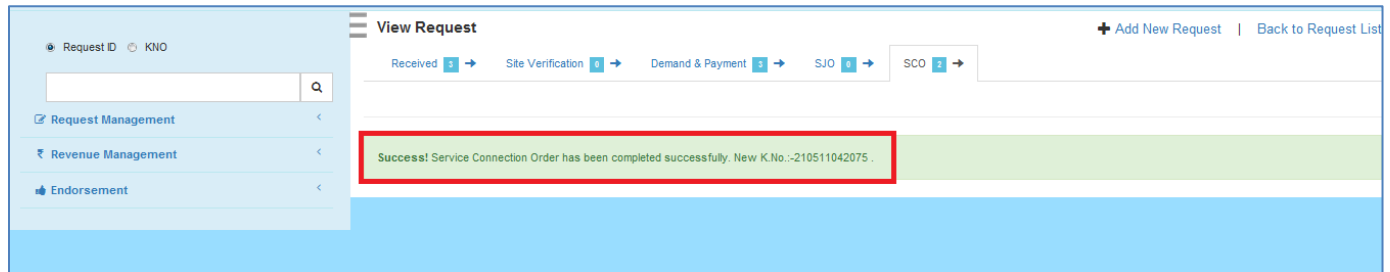
Meter Details			
Meter No.*		KWH Reading*	0
Meter Digits*		KVAH Reading	0
Meter Make*	--Select Item--	KVA Reading	0
Meter Vector Type*	--Select Item--	Amp Rating*	
Meter Position*	LT Side	Meter Type*	--Select Item--
Meter Status*	OK	Meter Rent Code*	--Select Item--
Accuracy Class*	--Select Item--	Phase*	--Select Item--
Numerator*	0	Denominator*	0
Tender No.*		Overall MF*	0

Location Details			
Binder Group Code	--Select Item--	Binder No.*	--Select Item--
Feeder UNIN*	--Select Item--	DT UNIN*	--Select Item--
Route Sequence No	0		

Submit

Reset

1.4-: after filling the all Compliance details then User has to click on submit button then system displays a success message with K.No **“Success! Service Connection Order has been completed successfully new K.No”**



END Result-:

1. User can view the detail of Generated K.No in CAT.

The Generation of the Consumer No. (K. No.) is itself the approval of the consumer application of release of new electricity connection. Consumer receives an SMS stating his/her K. No.

Third party verification of K. No.

energy.raajasthan.gov.in/jdvvn

Step 1: Access the Discom Home Page

Step 2: Click on "Consumer Corner" under Menu

Step 3: Click on "Ease of Doing Business"

Step 4: Click on "Consumer Verification"

Navigation

- Home
- About Us
- Chairman Desk
- Tariff
- JdVvNL Corner
- Consumer Corner
- Ease of Doing Business
- User Manual
- SAIFI/SAIDI
- Standards of Performance
- Tariff Details
- Tariff Summary
- About Tariff
- Consumer Verification
- Expenses for New Industrial Connection
- Simplification of New Connection
- Third Party Inspection
- Apply online for New Connection
- Web Self Service (WSS)
- About Web Self Service
- Quick Pay Bill
- Energy Conservation Tips
- Terms & Conditions for Supply of Electricity
- Tariff Petition & True UP
- Downloads
- Discoms' Toll Free Complaint Registration System
- Online Payment
- Online Demand payment
- Consumer Portal

WELCOME TO JODHPUR VIDYUT VITRAN NIGAM LIMITED

17:41
12-10-2017

rajasthan single sign - Go X | https://www.billdesk.com X | manish

Secure | https://www.billdesk.com/pgidsk/pgmerc/rvvn/RVVNLDetails.jsp

JVVNL

HEL

Submit




K Number :*

210422041894

Powered by BillDesk

Step 5: Enter K. No. to be verified and click on "Submit" tab

Windows | 11:26 AM 10/12/2017



K Number	210422041894
Discom	JVVNL
Binder Number	2319
Account Number	0242
Bill Number	21042201757325
Customer Name	NIRANKAR SINGH
Customer Address	S/O NIRANJAN SINGH F NO 303 P NO 6 AND 27 BRIJ COLONY JAIPUR-19
Bill Due Date	17/10/17
Amount Payable	7265

Consumer information will be displayed

Back

Powered by
